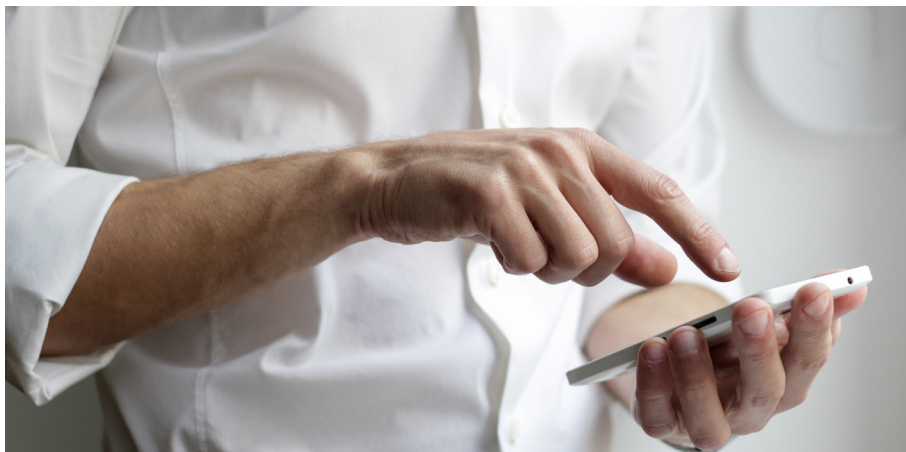


# Your monitored estate at your fingertips

By harnessing and developing the latest technology innovations, our team is able to offer leading security monitoring services that continue to improve the performance of alarm monitoring, while helping installers to become more profitable.



## Why TOUCH?

TOUCH offers flexible access and complete control over your monitored estate through SMC. This means you and your business benefit from:

- No additional costs
- Instant access
- Remote visibility from any internet enabled device

## Innovation at your fingertips

TOUCH has been designed to give installers complete mobility, visibility and efficiency. It is unique to SMC, allowing you to remotely manage end user and engineer records, generate reports and place orders in real time. For installers without a Service Management package such as Mentor CASH, a FAM module is available for added flexibility.

## Value Added Benefits

- Access on-the-go from any internet-ready device, perfect for remote working
- Ability to set up and maintain engineer rotas in real time
- Invite customers to use TOUCH and maintain their own records
- Functionality to white label TOUCH with your own company logo
- Full integration available with Mentor, including access from CASH
- Complimentary service available from SMC

## How to register

- Visit [touch.estate/sc](https://touch.estate/sc)
- Complete your registration information
- Receive your confirmation email
- Provide your engineers with log in details (service co reference and existing PIN code)



# Your monitored estate

## within touching distance

By harnessing and developing the latest technology innovations, our team is able to offer leading security monitoring services that continue to improve the performance of alarm monitoring, while helping installers to become more profitable.



## Why TOUCH?

TOUCH offers your engineers the ability to place sites on and off test and obtain remote resets wherever they are, without the need to call our Alarm Receiving Centre.

## Saving you time and money

TOUCH is designed to deliver the very best in mobility, visibility and efficiency. It is unique to SMC, providing your engineers the ability to place sites on and off test and obtain remote resets wherever they are, without the need to make a call. Accessible with any internet enabled smart phone, PDA or tablet, engineers can view complete alarm histories and test results in real-time, with visual confirmation that signals have been received by SMC.

## Value Added Benefits

- Reduced mobile phone bills
- Greater service visit efficiency
- Real-time visual testing
- Complimentary SMC service
- Easy access for engineers

## Secure access for your engineers

- Visit [touch.estate/sc](https://touch.estate/sc)
- Complete your registration information
- Receive your confirmation email
- Provide your engineers with log in details (service co reference and existing PIN code)

